

## TIPS FROM OUR SECURITY TEAM

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- Read through the rules and regulations packet as soon as you get it, or check them out on line at [www.hideawayhillsclub.com](http://www.hideawayhillsclub.com) under the Members Information tab.
- Know your mailing address for packages, and please have your lot number put on all packages being sent to you. HAH's postal address is: 29042 Hide-A-Way Hills Rd., Sugar Grove, OH 43155.
- Important phone numbers to know:
  - Security - 740-569-4187 and 740-746-9589
  - HAH Office -740-569-4195 and 740-569-4136; Fax – 740-569-4036
  - Golf Clubhouse -740-569-7271
  - Lodge- 740-569-7944
- Get HAH dog ID tags made with phone # and lot #. The form for this can be found under the members information tab at [www.hideawayhillsclub.com](http://www.hideawayhillsclub.com).
- Know the location of the dumpsters.
  - By maintenance- from security turn right, go up the hill and right again, right again after you cross between the two lakes.
  - Across from the Lodge
- U.S. Post Offices
  - You may select either the Sugar Grove or Bremen post offices for U.S. mail.
    - Sugar Grove – Your mailbox will be located near Security at the front gate. The Sugar Grove Postal Office number is 740-746-8442.
    - Bremen – Your mailbox will be located across from the Lodge. The Bremen Postal Office number is 740-569-7367.
    - You will receive the box # and key from whichever post office you select.
    - Your address will be in the format of: RR box number. (See HAH Mailing Addresses under member information tab at [www.hideawayhillsclub.com](http://www.hideawayhillsclub.com)).
    - For mailing addresses for UPS or Fedex, check out the website's member information tab, and go to HAH Mailing Addresses.
- Determine what county your house resides in and know those emergency numbers
  - 911 is used first for all emergencies. Call Security second at 740-569-4187 and 740-746-9589.
  - For local non-emergency contact information, check out the Members Information tab on the Club's website noted above, and then click on Local Area-Key Contact Information.
- Make sure your lot number is clearly visible from the road.
- If need to call EMS:
  - Call 911 first, call security second at 740-569-4187 or 740-746-9589.
  - Turn porch and other exterior lights on.

- Know your security code. It can be found on your monthly HAH billing statement. Call the HAH office if you cannot find it.
- Register all guests with security prior to arrival; you will need to provide your security code to the security officer to do so. Eight or more guests who will be using facilities must be approved by the HAH main office prior to arrival. Guests must be accompanied by a HAH member at Club facilities at all times.
- Speed limits of 19 mph are posted for everyone's safety. Please respect them.
- Remote gate openers can be obtained from HAH Office.
  - Openers cost \$50 each (\$25 is refunded if returned)
  - They are used for access to 3 back gates
    - The Bremen gate can be accessed north of the Lodge on Tillamook Lane.
    - The Borah Hill gate can be accessed via Taos Lane at the northwest end of the Lake of the Four Seasons.
    - The Durbin Run gate can be accessed via Enchanted Forest Lane.
  - All guests must enter through main security gate.